

Prior Authorization Update



Meridian Health Plan would like to introduce a new Prior Authorization (PA) process and form for all medical requests.



To view the new, online PA form, visit our website at www.mhplan.com and navigate to the **For Providers** tab.

What's Changed?

- All PA requests must be completed using the new online form. Once completed, print and fax the form to Meridian. If you are filling out several forms for a group of members, you may continue to send all forms in one fax request
- Make sure to attach all clinical documentation directly behind the prior authorization form it correlates with when faxing to Meridian
- There is a new fax number to submit all PA requests. You will also see the appropriate number on the printed prior authorization form
 - ▶ **Michigan:** 313-309-8580
 - ▶ **Illinois:** 312-508-7299
- Cover pages will not be accepted when faxing the form and documentation to Meridian. The PA form will be not be processed if faxed over with a cover page
- You may submit additional requests or information to an existing authorization
- No handwritten prior authorization forms will be accepted when faxed over

