

Date Added	Internal Tracking #	Global Issue	Impacted Provider Types	Product Lines Impacted	Date Span	Current Status	Completion Date
1/8/2021	IL38203	E2402 Max Unit Fee Screen Correction	DME Providers	Medicaid	1/1/20 - 12/18/20	Adjustments Completed	1/29/2021
1/20/2021	NA	LTC Claim Rejections - INVALID ADMITTING DIAGNOSIS	LTC Providers	All LOBs	12/22/20 - 2/2/21	Providers will need to resubmit claims	2/2/2021
1/21/2021	IL38812	LARC Device Add-On Underpayments (Inpatient Claims)	Hospitals	Medicaid	7/1/20 - 2/3/21	Adjustments Completed	3/11/2021
1/21/2021	IL38452	Series CD Edit 7.1.20 Update	Hospitals	Medicaid	7/1/20 - 12/31/20	Adjustments Completed	2/12/2021
2/2/2021	IL38756	Psych Add On CPT code 90792	Psychiatry Providers	Medicaid	7/1/19 - 2/12/21	Adjustments Completed	3/15/2021
2/8/2021	IL38518	DME Max Unit Audit	DME Providers	Medicaid	1/17/20 - 1/5/21	Adjustments Completed	3/19/2021
2/8/2021	IL38827	Denial Reason 197 After 12/23/20 (Sequence 131)	LTC Providers	Medicaid	12/23/20 - 1/4/21	Adjustments Completed	3/19/2021

2/12/2021	NA	Claim Rejections - VALUE AMOUNT: REQUIRED; MUST BE ENTERED WHEN ASSOCIATED VALUE CODE IS ENTERED	TBD	TBD			
2/16/2021	IL40437	Portal Claim Rejections - Waiver Services	Atypical Providers	Medicaid	2/3/19 - 4/2/21	Adjustments Completed	6/6/2021
2/26/2021	IL38397	TCB01 Policy Exclusion	All Providers	Medicaid	1/2/19 - 2/11/21	Adjustments Completed	4/29/2021 3/27/2021
3/11/2021	IL38843	Denial Reason 197 Prior to 12/23/20 (Sequence 32)	All Providers	Medicaid	3/1/20 - 12/22/20	Adjustments Completed	3/15/2021

3/29/2021	IL39365	90651 Age Restriction Error	All Providers	Medicaid	7/7/20 - 3/19/21	Adjustments Completed	4/4/2021
3/30/2021	IL39590	CTBILWO Denials	Transportation	Medicaid	8/14/20 - 2/23/21	Recovery in Process	4/19/2021
4/9/2021	IL39043	HFSDXINV	All Providers	Medicaid	1/2/19 - 2/26/20	Adjustments Completed	5/4/2021
4/28/2021	IL40376	Hospice 276 Denials	LTC Providers	Medicaid	1/1/20 - 11/30/20	Adjustments Completed	6/11/2021

4/29/2021	IL40811 IL42173	CPT code 90870 Auth Requirement	All Providers	Medicaid	1/3/20 - 6/2/21	Adjustments Completed	7/8/2021
4/30/2021	IL40424	MMAI Crossover to FFS Format	All Providers	Medicare/Medicaid	7/1/20 - 12/31/20	Adjustments Completed	5/28/2021
4/30/2021	IL39802	BILLSERV_PRVID Pick Logic Error	All Providers	Medicaid	1/30/20 - 3/20/21	Adjustments Completed	6/9/2021
5/7/2021	IL40531	DASA Underpaid Claims	DASA Providers	Medicaid	7/1/20 - 4/1/21	Adjustments Completed	6/11/2021

5/3/2021	TBD	SMART Act Not Being Applied	All Providers	Medicaid		Pending Approval	
5/12/2021	IL39716	Missing HMK Add-Ons	Practitioners	Medicaid	1/16/18 - 9/30/20	Adjustments Completed	5/17/2021
5/24/2021	IL41242	LTC SMART Act Reduction Error	LTC Providers	Medicaid	1/27/20 - 4/30/21	Adjustments Completed	6/2/2021
6/11/2021	IL41892	LTC 204 Denials - Fee Schedule Error	LTC Providers	Medicaid	5/12/18 - 5/31/21	Adjustments Completed	8/3/2021
6/23/2021	IL40982	IVDAT Denials	All Providers	Medicare	12/5/19 - 11/6/20	Adjustments Completed	7/27/2021
6/28/2021	IL42065	CMHC 204 Denials	CMHC	Medicaid	7/2/2020 - 4/22/21	Adjustments Completed	6/30/2021

6/28/2021	IL42292	ZNDC Denials	All Providers	Medicaid	TBD	Solution Development	7/7/2021
7/21/2021	IL42758	LTC Timely Filing Denials	Center Home for Hispanic Elderly Carrier Mills Nursing & Rehabilitation	Medicaid	Claims Rec'd: 2/1/21 - 4/30/21 DOS: 2/1/18 - 9/30/20	Adjustments Completed	8/6/2021
8/4/2021	IL42441	CPT code 90837 Underpayments	LCSW/LCP	Medicaid	Claims Rec'd: 2/28/21 - 4/30/21 DOS: 7/6/20 - 4/30/21	Adjustments Completed	8/12/2021
9/7/2021	IL43272	S5170 Underpayments	Waiver Providers	Medicaid	2/1/21 - 6/24/21	Adjustments in Process	

9/13/2021 IL42696

BILLSERVID

All Providers

Medicaid

4/16/20 - 6/30/21

Adjustments in Process